**Pillar 3: Quality**

**Supplementary References**

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**Website:** Quality analysis of the clinical laboratory literature and its effectiveness on clinical quality improvement: a systematic review <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC10493209/>

**Website:** Using Key Performance Indicators to Drive Laboratory Performance <https://www.labmanager.com/big-picture/how-to-improve-your-decision-making-skills/using-key-performance-indicators-to-drive-laboratory-performance-30329>

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